

**\*\*\* ALL MEDICAL RECORDS ARE SAFEGUARDED AND CONFIDENTIAL \*\*\***

Name: \_\_\_\_\_ Age: \_\_\_\_\_ Date: \_\_\_\_\_

Family History	If Living Age                  Health	If Deceased Age at Death      Cause	Please Circle Has any blood relative had: Who                                  no or yes
Father			Cancer                                  no or yes
Mother			Tuberculosis                          no or yes
Brother or Sister			Diabetes                                  no or yes
1.			Heart Trouble                          no or yes
2.			High Blood Pressure                  no or yes
3.			Stroke    no or yes
4.			Epilepsy    no or yes
5.			Mental Illness                          no or yes
Husband or Wife			Suicide    no or yes
Son or Daughter			Congenital Deformities                  no or yes
1.			List any previous surgeries:
2.			
3.			
4.			
5.			
6.			
<b>Personal History</b>			
<b><u>Illnesses You Have Had</u></b>			
Measles or German Measles	No or Yes	Migraine Headaches	No or Yes
Chickenpox or Mumps	No or Yes	Tuberculosis	No or Yes
Whooping Cough	No or Yes	Diabetes or Cancer	No or Yes
Scarlet Fever or Scarlatina	No or Yes	High or Low Blood Pressure	No or Yes
Pneumonia or Pleurisy	No or Yes	Nervous Breakdown	No or Yes
Diphtheria or Smallpox	No or Yes	Food, Chemical, Drug Poisoning	No or Yes
Influenza	No or Yes	Hay Fever or Asthma	No or Yes
Rheumatic Fever/Heart Disease	No or Yes	Hives or Eczema	No or Yes
Arthritis or Rheumatism	No or Yes	Frequent Colds/Sore Throats	No or Yes
Any bone or joint disease	No or Yes	Frequent Infections/Boils	No or Yes
Neuritis or Neuralgia	No or Yes	Any other Disease	No or Yes
Bursitis, Sciatica, Lumbago	No or Yes		
Polio or Meningitis	No or Yes	<b><u>Allergies: Are You Allergic To</u></b>	
Bright's Disease or Kidney INF	No or Yes	Penicillin or Sulfa	No or Yes
Gonorrhea or Syphilis	No or Yes	Aspirin, Codeine or Morphine	No or Yes
Anemia or Jaundice	No or Yes	Mycins or Other Antibiotics	No or Yes
Epilepsy	No or Yes	Merthiolate or Mercurochrome	No or Yes
		Any other Drugs	No or Yes
		Any Foods	No or Yes
		Adhesive Tap	No or Yes
		Nail Polish or other Cosmetics	No or Yes
		Tetanus, Antitoxin or Serums	No or Yes

**Injuries: Have You Had Any**

Broken bones No or Yes  
Sprains or Dislocations No or Yes  
Lacerations (Extensive) No or Yes  
Concussion or Head Injury No or Yes  
Ever been knocked out No or Yes

**Transfusions: Have You Ever Had**

Blood or Plasma Transfusion No or Yes

**Weight**

Current \_\_\_\_\_ One year ago \_\_\_\_\_  
Maximum \_\_\_\_\_ When \_\_\_\_\_

**Habits: Do You**

Sleep Well? No or Yes  
Use Alcoholic Bev? No or Yes  
If yes, Everyday? No or Yes  
Smoke? No or Yes  
If yes, How much? \_\_\_\_\_  
Exercise Enough? No or Yes  
Diet well balanced? No or Yes

**List Any Drugs or Medications You Take Regularly or Frequently**

\_\_\_\_\_  
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- Eye Disease
- Eye Injury
- Impaired Sight
- Ear Disease
- Ear Injury
- Impaired Hearing
- Trouble w/ Nose
- Trouble w/ Sinuses
- Trouble w/ Mouth
- Trouble w/ Throat
- Fainting Spells
- Loss of Consciousness
- Convulsions
- Paralysis
- Frequent/Severe Headaches
- Dizziness
- Depression
- Anxiety
- Hallucinations
- Enlarged Glands
- Goiter or Enlarged Thyroid
- Skin Disease
- Swelling of hands, Feet or Ankles
- Varicose Veins
- Extreme Tiredness or Weakness
- Chronic or Frequent Cough
- Chest Pain or Angina Pectoris

- Spitting up of Blood
- Night Sweats
- Shortness of Breath
- Palpitations or Fluttering Heart
- Kidney Disease or Stones
- Bladder Disease
- Albumin, Sugar, Pus, etc in Urine
- Difficulty Urinating
- Stomach Trouble or Ulcers
- Indigestion
- Liver or Gallbladder Disease
- Colitis or other Disease
- Appendicitis
- Hemorrhoids or Rectal Bleeding
- Constipation or Diarrhea
- Recent Change in Bowel Action or Stools
- Recent Changes in Appetite or Eating Habits

**Women Only: Menstrual History**

Age At Onset \_\_\_\_\_  
 Regular  
 Irregular  
 Heavy Flow  
  
Cycle: \_\_\_\_\_ Days (From Start to Finish)  
Usual Duration \_\_\_\_\_ Days  
Pain or Cramps No or Yes  
Date of Last Period \_\_\_\_\_  
Number of Pregnancies? \_\_\_\_\_  
Children Born Alive? \_\_\_\_\_  
Stillbirths? \_\_\_\_\_



**Citrus Valley Medical Associates, Inc.**  
**Eligibility Guarantee Form**  
**(One Form per Member)**

I, \_\_\_\_\_, understand that I am eligible for Health Plan benefits with  
(Subscriber's Name)

\_\_\_\_\_ as of \_\_\_\_\_ through  
(Name of Health Plan) (Month) (Day) (Year)

\_\_\_\_\_. I have selected Citrus Valley Medical as my medical group  
(Name of Employer)

and Dr. \_\_\_\_\_ as my Primary Care Physician. I understand that if the above is  
(Name of Physician/Provider)

not true, or if I am not eligible under the terms of my health plan and/or employer groups Medical and Hospital subscriber agreement, I am financially responsible for all charges for services rendered. Additionally, and assuming my eligibility for benefits is not established as set forth above, I agree to pay for all services within 60 days of receiving a bill from the physician listed above.

\_\_\_\_\_  
Signature of Patient (Parent or guardian if under 18)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Witness

\_\_\_\_\_  
Date

**Office Use Only**

Patients Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Member ID or Subscriber SSN: \_\_\_\_\_

Eligibility Verified by: \_\_\_\_\_

Member Service Rep: \_\_\_\_\_

Confirmation#: \_\_\_\_\_

Member Verified?	Yes	No	Employer Group Verified?	Yes	No
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# ADVANCE HEALTH CARE DIRECTIVE

Dear Patient,

As your physician, we are requested to ask any patient over the age of 18, if they have an existing Advance Health Care Directive, so that we can incorporate the information into your medical records. You are not required to give us this information, but we are required to ask. Please complete this form and return to the receptionist.

Thank you

Patient Name: \_\_\_\_\_ Social Security#: \_\_\_\_\_

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

❖ Do you have an Advanced Health Care Directive?      ( ) Yes                      ( ) No

❖ If yes, please indicate which type of Directive?

▪ Durable Power of Attorney for Health Care      ( )

▪ California Natural Death Act      ( )

▪ Living Health Care Will      ( )

▪ Other: \_\_\_\_\_      ( )

❖ Will you bring us a copy of your Directive?      ( ) Yes                      ( ) No

❖ I decline to answer these questions      ( ) Yes                      ( ) No

## INTERNAL OFFICE USE ONLY

### Type of Health Care Directive Received:

Durable Power of Attorney for Health Care

California Natural Death Act

Living Health Care Will

Other: \_\_\_\_\_

### Date Received

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## **A Message To Our Patients About Arbitration**

Our goal is to provide medical care to our patients in a way that will avoid disputes. We know that most problems occur as a result of miscommunication. So, if you have concerns about your medical care, please discuss them with us.

Please read the attached contract entitled Physician-Patient Arbitration Agreement. By signing the contract, we are agreeing that any dispute arising out of the medical services you receive will be resolved in binding arbitration before an arbitration panel instead of by a lawsuit in a court of law.

Arbitration agreements between health care providers and their patients have long been recognized and approved by the California courts.

We believe that the method of resolving disputes in arbitration spares the parties some of the rigors of a court trial and the publicity which may accompany judicial proceedings.

Thank you

**PHYSICIAN-PATIENT ARBITRATION AGREEMENT**

**Article 1: Agreement to Arbitrate:** It is understood that any dispute as to medical malpractice, that is as to whether any medical services rendered under this contract were unnecessary or unauthorized or were improperly, negligently, or incompetently rendered, will be determined by submission to arbitration as provided by California law, and not by a lawsuit or resort to court process except as California law provides for judicial review of arbitration proceedings. Both parties to this contract, by entering into it, are giving up their constitutional right to have any such dispute decided in a court of law before a jury, and instead are accepting the use of arbitration.

**Article 2: All Claims Must be Arbitrated:** It is the intention of the parties that this agreement bind all parties whose claims may arise out of or relate to treatment or service provided by the physician including any spouse or heirs of the patient and any children, whether born or unborn, at the time of the occurrence giving rise to any claim. In the case of any pregnant mother, the term "patient" herein shall mean both the mother and the mother's expected child or children.

All claims for monetary damages exceeding the jurisdictional limit of the small claims court against the physician, and the physician's partners, associates, association, corporation or partnership, and the employees, agents and estates of any of them, must be arbitrated including, without limitation, claims for loss of consortium, wrongful death, emotional distress or punitive damages. Filing of any action in any court by the physician or patient to collect or contest any medical fee shall not waive the right to compel arbitration of any malpractice claim. However, following the assertion of any malpractice claim, any fee dispute, whether or not the subject of any existing court action, shall also be resolved in arbitration.

**Article 3: Procedures and Applicable Law:** A demand for arbitration must be communicated in writing to all parties. Each party shall select an arbitrator (party arbitrator) within thirty days and a third arbitrator (neutral arbitrator) shall be selected by the arbitrators appointed by the parties within thirty days of a demand for a neutral arbitrator by either party. Each party to the arbitration shall pay such party's pro rata share of the expenses and fees of the neutral arbitrator, together with other expenses of the arbitration incurred or approved by the neutral arbitrator, not including counsel fees or witness fees, or other expenses incurred by a party for such party's own benefit. The parties agree that the arbitrators have the immunity of a judicial officer from civil liability when acting in the capacity of arbitrator under this contract. This immunity shall supplement, not supplant, any other applicable statutory or common law.

Either party shall have the absolute right to arbitrate separately the issues of liability and damages upon written request to the neutral arbitrator. The parties consent to the intervention and joinder in this arbitration of any person or entity which would otherwise be a proper additional party in a court action, and upon such intervention and joinder any existing court action against such additional person or entity shall be stayed pending arbitration.

The parties agree that provision of California law applicable to health care providers shall apply to disputes within this arbitration agreement, including, but not limited to, Code of Civil Procedure Sections 340.5 and 667.7 and Civil Code Sections 3333.1 and 3333.2. Any party may bring before the arbitrators a motion for summary judgment or summary adjudication in accordance with the Code of Civil Procedure. Discovery shall be conducted pursuant to Code of Civil Procedure section 1283.05; however, depositions may be taken without prior approval of the neutral arbitrator.

**Article 4: General Provisions:** All claims based upon the same incident, transaction or related circumstances shall be arbitrated in one proceeding. A claim shall be waived and forever barred if (1) on the date notice thereof is received, the claim, if asserted in a civil action, would be barred by the applicable California statute of limitations, or (2) the claimant fails to pursue the arbitration claim in accordance with the procedures prescribed herein with reasonable diligence. With respect to any matter not herein expressly provided for, the arbitrators shall be governed by the California Code of Civil Procedure provisions relation to arbitration.

**Article 5: Revocation:** This agreement may be revoked by written notice delivered to the physician within 30 days of signature. It is the intent of this agreement to apply to all medical services rendered any time for any condition.

**Article 6: Retroactive Effect: If patient intends this agreement to cover services rendered before the date it is signed (including, but not limited to, emergency treatment) patient should initial below:**

**Effective as of the date of first medical services**

\_\_\_\_\_  
Patient's or Patient Representative's Initials

If any provision of this arbitration agreement is held invalid or unenforceable, the remaining provisions shall remain in full force and shall not be affected by the invalidity of any other provision.

I understand that I have the right to receive a copy of the arbitration agreement. By my signature below, I acknowledge that I have received a copy.

**NOTICE: BY SIGNING THIS CONTRACT YOU ARE AGREEING TO HAVE ANY ISSUE OF MEDICAL MALPRACTICE DECIDED BY NEUTRAL ARBITRATION AND YOU ARE GIVING UP YOUR RIGHT TO A JURY OR COURT TRIAL. SEE ARTICLE 1 OF THIS CONTRACT.**

By: Citrus Valley Medical Associates and Affiliated Providers  
Physician's or Authorized Representative's Signature

By: \_\_\_\_\_  
Patient's or Patient Representative's Signature

By: Citrus Valley Medical Associates and Affiliated Providers  
Print Name of Physician, Medical Group, or  
Association Name

By: \_\_\_\_\_  
Print Patient's Name

Date: \_\_\_\_\_

Date: \_\_\_\_\_

\_\_\_\_\_  
(If Representative Print Name/Relationship to Patient)

## Citrus Valley Medical Associates, Inc. Patient Registration and Billing Information

Patient Name \_\_\_\_\_ DOB \_\_\_\_\_ Sex: F M

Marital Status: Married Divorced Separated Widowed Single Primary Physician \_\_\_\_\_

Preferred Language: English Spanish Other \_\_\_\_\_ Email: \_\_\_\_\_

Is Visit Due to an Accident? \_\_\_\_\_ Work Injury? \_\_\_\_\_

**Patient Information**

Street \_\_\_\_\_

City \_\_\_\_\_ State & Zip \_\_\_\_\_

Home # \_\_\_\_\_ Cell# \_\_\_\_\_

SSN \_\_\_\_\_ Drivers License# \_\_\_\_\_

Employer Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State & Zip \_\_\_\_\_

Work Phone No \_\_\_\_\_

Emergency Contact \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State & Zip \_\_\_\_\_

Phone \_\_\_\_\_

Relationship \_\_\_\_\_

**Guarantor Information (If Patient is a Minor)**

Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State & Zip \_\_\_\_\_

Home \_\_\_\_\_ Cell# \_\_\_\_\_

SSN \_\_\_\_\_ Drivers License \_\_\_\_\_

Date of Birth \_\_\_\_\_

Relationship to Patient \_\_\_\_\_

Employer Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State & Zip \_\_\_\_\_

Work Phone No \_\_\_\_\_

**For Office Use Only**

Date Received \_\_\_/\_\_\_/\_\_\_ By \_\_\_\_\_

**Insurance # 1 (Please Provide Card to Receptionist)**

Insurance Company \_\_\_\_\_

Subscriber \_\_\_\_\_

Relationship \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State & Zip \_\_\_\_\_

Subscriber's Employer \_\_\_\_\_

Employer's Address \_\_\_\_\_

City \_\_\_\_\_ State & Zip \_\_\_\_\_

Policy No/Certification No \_\_\_\_\_

Group No & Plan \_\_\_\_\_

Subscriber's Date of Birth \_\_\_\_\_

**Insurance # 2 (Please Provide Card to Receptionist)**

Insurance Company \_\_\_\_\_

Subscriber \_\_\_\_\_

Relationship \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State & Zip \_\_\_\_\_

Subscriber's Employer \_\_\_\_\_

Employer's Address \_\_\_\_\_

City \_\_\_\_\_ State & Zip \_\_\_\_\_

Policy No/Certification No \_\_\_\_\_

Group No & Plan \_\_\_\_\_

Subscriber's Date of Birth \_\_\_\_\_

- I authorize and give consent to Citrus Valley Family Practice for general medical treatment.
- I authorize Citrus Valley Family Practice to furnish information concerning my care to my insurance company to process this claims.
- I understand that I will be billed for any uncovered services and for any co-payment or deductible that is not paid by my insurance company.

Signed \_\_\_\_\_ Date \_\_\_\_\_